



REDBIRD CARD OFFICE

Illinois State University

LOCATIONS ACCEPTING THE ISU REDBIRD ID CARD FOR PURCHASES

(Note: These locations may also accept Cash, Check, Debit/Credit Cards or Gift Cards. Please contact specific locations for details.)

Location on Campus	Location Name	Order in Which Accounts Are Used**		
		1st	2nd	3rd
Tri-Towers	Marketplace at Linkins*	Meal Plan	Flex	Redbird \$
Watterson	Watterson Dining Commons*	Meal Plan	Flex	Redbird \$
Bone Student Center	McAlister's Deli	Flex	Redbird \$	--
Bone Student Center	Qdoba	Flex	Redbird \$	--
Bone Student Center	Starbucks	Flex	Redbird \$	--
Bone Student Center	The Landing	Flex	Redbird \$	--
Bone Student Center	Timbers Grille	Flex	Redbird \$	--
State Farm Hall of Business	Business Bistro*	Flex	Redbird \$	--
Residence Halls	Canteen Vending Machines	Flex	Redbird \$	--
Student Fitness Center	Starbucks*	Flex	Redbird \$	--
Cardinal Court	Subway	Flex	Redbird \$	--
Manchester	Subway	Flex	Redbird \$	--
Tri-Towers	Subway	Flex	Redbird \$	--
Watterson	Subway	Flex	Redbird \$	--
Academic/Admin Buildings	Canteen Vending Machines	Redbird \$	--	--
319 W N Street Normal	Redbird Spirit Shop - North Street	Redbird \$	--	--
Bone Student Center	Redbird Spirit Shop - Bone Student Center	Redbird \$	--	--
Bone Student Center	Box Office	Redbird \$	--	--
Bone Student Center	Printing Services	Redbird \$	--	--
Bone Student Center	Redbird Card Office-replacement IDs, holders & lanyards	Redbird \$	--	--
Bone Student Center	TechZone*	Redbird \$	--	--
609 S Main Street Normal	Potbelly	Redbird \$	--	--
Milner Library	B&W Copiers, Color Copiers, & Printing*	Redbird \$	--	--
Student Health Services	Business Office	Redbird \$	--	--
Student Health Services	Pharmacy	Redbird \$	--	--
ulabs.illinoisstate.edu	University Labs (uLabs)*	Redbird \$	--	--
Various locations	Computer labs on campus - check with lab monitor for restrictions	Redbird \$	--	--

Updated: 9/19/2023

Descriptions of the different accounts available in connection with the Redbird ID Card:

Meal Plan Account: A meal plan is obtained through EMDH & used in residence hall dining facilities only.

Flex Accounts: A portion of the meal contract available to buy food items at locations outside of the residence hall dining facilities. Residence hall dining locations accept this account after meals are exhausted or to purchase guest meals.

Redbird \$ Account: Money must first be deposited into the account. These funds may be used at any location which accepts the Redbird Card. This is the only account with which you may purchase "non-food" items or services. This account is available to all students, faculty, staff, retirees, & U-High students.

*These locations do not accept cash. Please contact specific location for more details. Computer labs on campus may or may not accept cash.

**Each location has a reader which your Redbird Card is processed through to access your accounts via the Redbird Card system. Each reader is set up to look into one account at a time, in a certain order. If no money is found in the first account, the next account is accessed. The balance shown after your transaction is processed corresponds to the account from which money was deducted.



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Making a deposit to Redbird Dollars

Why:	*To make purchases at "Redbird \$" locations (SEE REVERSE FOR DETAILS) *If you run out of money on your Meal Plan or Flex Account(s)	
How:	With:	Where:
In Person	Cash or Check	* Redbird Card Office, 1st floor Bone Student Center * Cashier's Office, corner of Dry Grove & Kingsley
Cash-to-Card Machines	Cash ONLY (\$1, \$2, \$5, \$10, or \$20 bills accepted)	* Milner Library, main floor across from Circulation Desk * Watterson Lobby * Tri-Towers, bottom of stairs at Linkins * Vrooman Center (East Campus) * College of Business, Room 22 * Cardinal Court Lounge
By Mail	Check ONLY (make payable to ISU)	* Send to: Illinois State University Redbird Account Deposit Campus Box 1250 Normal, IL 61790-1250 * Include student's name and University ID number (UID)
Web	E-Check (Checking or Savings account number can be entered)	* Log-on to My.IllinoisState.edu/redbird-card * Minimum deposit is \$10 * Deposits are available in approximately 20 minutes
	Debit/Credit Card (Discover, American Express, MasterCard and Visa are accepted)	* Log-on to My.IllinoisState.edu/redbird-card * Minimum deposit is \$10 * Deposits are available in approximately 20 minutes

Redbird Card services via My.IllinoisState

My.IllinoisState.edu/redbird-card

- * **deactivate a lost or stolen card / reactivate a found card**
- * check balances for Redbird Dollars, Flex Dollars, and Meal Plan accounts
- * view recent transactions (last 30 days)
- * add money to Redbird Dollars
- * clear vending holds

NOTE: option will only appear if you have a hold on your account

For additional information regarding your Redbird Card visit RedbirdCard.IllinoisState.edu .

For Crisis Assistance/Lifeline numbers, Law Enforcement contacts, & various ISU campus resources, scan QR code:

